



2026 Summary of Benefits

Ohio

Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP)

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Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) | 2026 Summary of Benefits

Introduction

This document is a brief summary of the benefits and services covered by Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP). It includes answers to frequently asked questions, important contact information, an overview of benefits and services offered, and information about your rights as a member of Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP). Key terms and their definitions appear in alphabetical order in the last chapter of the *Member Handbook*.

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If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



A. Disclaimers



This is a summary of health services covered by Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) for 2026. This is only a summary. Please read the *Member Handbook* for the full list of benefits. You can get a copy of the *Member Handbook* by calling 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. Please note during after hours, weekends and federal holidays from April 1 to September 30, our automated phone system may answer your call. If you leave a voicemail message, please include your name, and telephone number and a team member will return your call within one (1) business day. Or you can access the *Member Handbook* on our website at go.wellcare.com/BuckeyeOH.

- ❖ Wellcare is the Medicare brand for Centene Corporation, an HMO, PPO, PFFS, PDP plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNP plans have a contract with the state Medicaid program. Enrollment in our plans depends on contract renewal.
- ❖ Based on a Model of Care review, Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) has been approved by the National Committee for Quality Assurance (NCQA) to operate a Special Needs Plan (SNP) through 2028.
- ❖ We have free interpreter services to answer any questions that you may have about our health or drug plan. To get an interpreter just call us at 1-866-549-8289 (TTY: 711). Hours are from 8 a.m. to 8 p.m., Monday through Friday. After hours, on weekends and on holidays, you may be asked to leave a message. Your call will be returned within the next business day. Someone that speaks English/Language can help you. This is a free service.
- ❖ For more information about Medicare, you can read the *Medicare & You* handbook. It has a summary of Medicare benefits, rights, and protections and answers to the most frequently asked questions about Medicare. You can get it at the Medicare website (www.medicare.gov) or by calling 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- ❖ For more information about Medicaid, you can check the Ohio Department of Medicaid website www.medicaid.ohio.gov. You can also call the special Ombudsman for people who have both Medicare and Medicaid at toll-free phone 1-800-282-1206.

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- ❖ Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your *Member Handbook* for more information, including the cost-sharing that applies to out-of-network services.
- ❖ You can get this document for free in other formats, such as large print, braille, or audio. Call 1-855-445-3562 (TTY: 711), from 8 a.m. to 8 p.m., Monday–Friday. Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. Please note during after hours, weekends and federal holidays from April 1 to September 30, our automated phone system may answer your call. If you leave a voicemail message, please include your name, and telephone number and a team member will return your call within one (1) business day. The call is free.
- ❖ This document is available for free in Spanish.
- ❖ This document is available in languages other than English. For additional information, call us at 1-855-445-3562 (TTY: 711).
 - To always get this document and other material in another language or format, now and in the future, please call Member Services at the bottom of this page. We will document your choice. This is called a “standing request”.
 - If you later want to change the language and/or format choice, please call Member Services at the phone number on the bottom of this page.

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B. Frequently asked questions (FAQ)

The following table lists frequently asked questions.

Frequently Asked Questions	Answers
What's a MyCare Plan	MyCare Ohio is a managed care program designed for Ohioans who receive BOTH Medicaid and Medicare benefits. This program has a team approach to coordinating your care based on your needs – a team with you at the center. The MyCare Ohio plan that you choose provides all the same benefits that Medicare and Medicaid offer, including long-term care services and mental/behavioral health services. Plus, your MyCare Ohio plan can include additional services to you.

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Frequently Asked Questions	Answers
<p>Will I get the same Medicare and Medicaid benefits in Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) that I get now?</p>	<p>You'll get most of your covered Medicare and Medicaid benefits directly from Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP). You'll work with a team of providers who will help determine what services will best meet your needs. This means that some of the services you get now may change based on your needs, and your doctor and care coordinator assessment. You may also get other benefits outside of your health plan the same way you do now, directly from a State or county agency or specialty mental health and substance use disorder services.</p> <p>When you enroll in Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP), you and your care team will work together to develop an Individualized Plan of Care to address your health and support needs, reflecting your personal preferences and goals.</p> <p>If you're taking any Medicare Part D drugs that Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) doesn't normally cover, you can get a temporary supply and we'll help you to transition to another drug or get an exception for Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) to cover your drug if medically necessary. For more information, call Member Services at the numbers listed at the bottom of this page.</p>
<p>Can I use the same doctors I use now? (continued on the next page)</p>	<p>This is often the case. If your providers (including doctors, hospitals, therapists, pharmacies, and other health care providers) work with Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) and have a contract with us, you can keep going to them.</p> <ul style="list-style-type: none"> • Providers with an agreement with us are "in-network." Network providers participate in our plan. That means they accept members of our plan and provide services our plan covers. You must use the providers in Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)'s network. If you use providers or pharmacies that aren't in our network, the plan may not pay for these services or drugs.

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Frequently Asked Questions	Answers
<p>Can I use the same doctors I use now? (continued from previous page)</p>	<ul style="list-style-type: none"> • If you need urgent or emergency care or out-of-area dialysis services, you can use providers outside of Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)'s plan. • The plan must ensure member access to any federally qualified health center (FQHC) and/or rural health clinic (RHC), regardless of whether it's an in-network provider. • If you are getting assisted living waiver services or long-term nursing facility services from an out-of-network provider on and before the day you become a member, you can continue to get the services from that out-of-network provider. <p>To find out if your providers are in the plan's network, call Member Services at bottom of this page or read Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)'s Provider and Pharmacy Directory on the plan's website at go.wellcare.com/2026providerdirectories .</p> <p>If Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) is new for you, we'll work with you to develop an Individualized Plan of Care to address your needs.</p>
<p>What's a Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) care coordinator?</p>	<p>A Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) care coordinator is one main person for you to contact. This person helps to manage all your providers and services and make sure you get what you need.</p>

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Frequently Asked Questions	Answers
<p>What are Long-term Services and Supports (LTSS)?</p>	<p>Long-term services and supports refers to the services provided to help individuals safely perform daily tasks like bathing, getting dressed, or preparing meals. They can be offered in a home or community-based setting or in a facility like a nursing facility or assisted living facility. They include things like personal care aide services, home delivered meals, memory care, home health nursing and many others.</p>
<p>What happens if I need a service but no one in Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)'s network can provide it?</p>	<p>Most services will be provided by our network providers. If you need a service that can't be provided within our network, Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) will pay for the cost of an out-of-network provider.</p>

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Frequently Asked Questions	Answers
<p>Where's Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) available?</p>	<p>The service area for this plan includes: Butler, Clark, Clermont, Clinton, Columbiana, Cuyahoga, Delaware, Franklin, Fulton, Geauga, Greene, Hamilton, Lake, Lorain, Lucas, Madison, Mahoning, Medina, Montgomery, Ottawa, Pickaway, Portage, Stark, Summit, Trumbull, Union, Warren, Wayne, and Wood Counties, Ohio. You must live in one of these areas to join the plan.</p> <p>Our plan service area will be expanded to include additional counties in Ohio for the effective dates as shown below:</p> <p>April 1, 2026: Defiance, Erie, Fairfield, Fayette, Henry, Licking, Paulding, Sandusky, and Williams Counties, Ohio.</p> <p>May 1, 2026: Allen, Ashland, Auglaize, Champaign, Crawford, Darke, Hancock, Hardin, Huron, Knox, Logan, Marion, Mercer, Miami, Morrow, Preble, Putnam, Richland, Seneca, Shelby, Van Wert, and Wyandot Counties, Ohio.</p> <p>June 1, 2026: Adams, Brown, Gallia, Highland, Jackson, Lawrence, Pike, Ross, Scioto, and Vinton Counties, Ohio.</p> <p>July 1, 2026: Carroll, Coshocton, Guernsey, Harrison, Holmes, Jefferson, Muskingum, and Tuscarawas Counties, Ohio.</p> <p>August 1, 2026: Athens, Hocking, Meigs, Monroe, Morgan, Noble, Perry, and Washington Counties, Ohio.</p>

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Frequently Asked Questions	Answers
<p>What's prior authorization?</p>	<p>Prior authorization means an approval from Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) to seek services outside of our network or to get services not routinely covered by our network before you get the services. Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) may not cover the service, procedure, item, or drug if you don't get prior authorization.</p> <p>If you need urgent or emergency care or out-of-area dialysis services, you don't need to get prior authorization first. Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) can provide you or your provider with a list of services or procedures that require you to get prior authorization from Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) before the service is provided.</p> <p>Refer to Chapter 3 of the <i>Member Handbook</i> to learn more about prior authorization. Refer to the Benefits Chart in Chapter 4 of the <i>Member Handbook</i> to learn which services require a prior authorization.</p> <p>If you have questions about whether prior authorization is required for specific services, procedures, items, or drugs, call Member Services at the numbers listed at the bottom of this page for help.</p>
<p>What's a referral?</p>	<p>A referral means that your primary care provider (PCP) must give you approval to go to someone that isn't your PCP. A referral is different than a prior authorization. If you don't get a referral from your PCP, Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) may not cover the services. Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) can provide you with a list of services that require you to get a referral from your PCP before the service is provided.</p> <p>Refer to the <i>Member Handbook</i> to learn more about when you'll need to get a referral from your PCP.</p>

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Frequently Asked Questions	Answers
<p>Do I pay a monthly amount (also called a premium) under Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)?</p>	<p>No. Because you have Medicaid you won't pay any monthly premiums, including your Medicare Part B premium, for your health coverage.</p>
<p>Do I pay a deductible as a member of Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)?</p>	<p>No. You don't pay deductibles in Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP).</p>
<p>What's the maximum out-of-pocket amount that I'll pay for medical services as a member of Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)?</p>	<p>There's no cost sharing for medical services in Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP), so your annual out-of-pocket costs will be \$0.</p>

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C. List of covered services

The following table is a quick overview of what services you may need, your costs, and rules about the benefits.

Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
You need hospital care	Inpatient hospital stay	\$0	Prior authorization may be required, except in an emergency. Except in an emergency, your health care provider must tell the plan of your hospital admission.
	Outpatient hospital services, including observation	\$0	Prior authorization may be required.
	Ambulatory surgical center (ASC) services	\$0	Prior authorization may be required.
	Doctor or surgeon care	\$0	During an authorized hospital stay, doctor and surgeon care are covered.

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Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
You want a doctor	Visits to treat an injury or illness	\$0	
	Care to keep you from getting sick, such as flu shots and screenings to check for cancer	\$0	
	Wellness visits, such as a physical	\$0	
	“Welcome to Medicare” (preventive visit one time only)	\$0	
	Specialist care	\$0	Prior authorization may be required.
You need emergency care	Emergency room services	\$0	<p>Emergency room services do not require a referral or prior authorization and can be provided at an in-network or out-of-network facility.</p> <p>\$115 copay for worldwide emergency services. You are covered up to \$50,000 every year for worldwide emergency and urgent care services.</p>
	Urgent care	\$0	<p>Urgent care services do not require a referral or prior authorization. You can get urgent care services at in-network providers or at out-of-network providers if network providers are temporarily unavailable or inaccessible.</p> <p>\$115 copay for Worldwide emergency services. You are covered up to \$50,000 every year for worldwide emergency and urgent care services.</p>

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Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
You need medical tests	Diagnostic radiology services (for example, X-rays or other imaging services, such as CAT scans or MRIs)	\$0	Prior authorization may be required.
	Lab tests and diagnostic procedures, such as blood work	\$0	Prior authorization may be required.
You need hearing/auditory services	Hearing screenings	\$0	Limited to 1 exam every year. Prior authorization may be required.
	Hearing aids	\$0	Our plan also covers hearing aids under your Medicare coverage for the following: Fitting/evaluation – 1 every year Hearing aids – 2 (1 per ear) every year with a maximum allowance of \$1,500 per hearing aid Prior authorization may be required.

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Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
<p>You need dental care (continued on the next page)</p>	<p>Dental check-ups and preventive care</p>	<p>\$0</p>	<p>Oral examinations are covered annually for individuals 21 and over and twice annually for those 20 and under.</p> <p>Fluoride treatment is only mandated for members under age 21 (once every 180 days).</p> <p>For more information about your Medicaid dental benefits and providers, please visit: https://www.buckeyehealthplan.com/members/medicaid/benefits-services/Dental.html</p> <p>Our plan also covers routine dental care under your Medicare coverage for the following preventive services:</p> <ul style="list-style-type: none"> • Oral exam – 2 every year • Dental X-rays* • Other diagnostic services – 1 per visit • Other preventive services – 1 per tooth per 6 months <p>*Benefit frequency limits vary based on services you receive. Refer to the <i>Member Handbook</i> for more details.</p> <p>Prior authorization may be required</p>

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Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
<p>You need dental care (continued)</p>	<p>Restorative and emergency dental care</p>	<p>\$0</p>	<p>For more information about your Medicaid dental benefits and providers, please visit: https://www.buckeyehealthplan.com/members/medicaid/benefits-services/Dental.html</p> <p>Our plan also covers routine dental care under your Medicare coverage for the following comprehensive services (limited to \$5,000 allowance every year):</p> <ul style="list-style-type: none"> • Restorative services* • Endodontics* • Periodontics* • Prosthodontics, removable and fixed* • Oral and maxillofacial surgery* • Adjunctive general services* <p>*Benefit frequency limits vary based on services you receive. Refer to the <i>Member Handbook</i> for more details.</p> <p>Prior authorization may be required.</p>

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Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
You need eye care	Eye exams	\$0	Prior authorization may be required.
	Glasses or contact lenses	\$0	Our plan also covers eyewear under your Medicare coverage for the following: Up to \$600 combined allowance towards contacts and glasses (lenses and/or frames) every year. Prior authorization may be required.
	Other vision care	\$0	

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Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
<p>You need behavioral health services (continued on the next page)</p>	<p>Behavioral health services</p>	<p>\$0</p>	<p>This plan covers mental health care services including, but not limited to, inpatient stay, outpatient counseling, partial hospitalization program and intensive outpatient program.</p> <p>Our plan also covers:</p> <ul style="list-style-type: none"> • Individual, group, and family therapy • Psychiatric evaluations and medication management • Care coordination and case management • 24/7 Nurse Advice Line • Access to a large network of behavioral health providers including telehealth <p>Please refer to <i>Section D. Benefits covered outside of Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)</i> in this document for more information on Alcohol, Drug Addiction, and Mental Health Services.</p> <p>Prior authorization may be required.</p>

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Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
<p>You need behavioral health services (continued)</p>	<p>Inpatient and outpatient care and community-based services for people who need behavioral health services</p>	<p>\$0</p>	<p>This plan covers services such as inpatient stay and outpatient counseling services.</p> <p>Our plan also covers:</p> <ul style="list-style-type: none"> • Individual, group, and family therapy • Psychiatric evaluations and medication management • Care coordination and case management • 24/7 Nurse Advice Line • Access to a large network of behavioral health providers including telehealth <p>Please refer to <i>Section D. Benefits covered outside of Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)</i> in this document for more information on Alcohol, Drug Addiction, and Mental Health Services.</p> <p>Prior authorization may be required.</p>

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Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
You need substance use disorder services	Substance use disorder services	\$0	<p>This plan covers services such as inpatient stay and outpatient counseling.</p> <p>Our plan also covers the following treatment options:</p> <ul style="list-style-type: none"> • Outpatient and residential treatment • Medication-Assisted Treatment (MAT) • Peer recovery support • Crisis intervention and stabilization <p>Prior authorization may be required.</p>
You need a place to live with people available to help you	Skilled nursing care	\$0	Prior authorization may be required.
	Nursing home care	\$0	
	Adult Foster Care and Group Adult Foster Care	\$0	
You need therapy after a stroke or accident	Occupational, physical, or speech therapy	\$0	Prior authorization may be required.

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Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
<p>You need help getting to health services</p>	Ambulance services	\$0	<p>Ambulance services for emergencies do not require a referral or prior authorization and can be provided at an in-network or out-of-network provider.</p> <p>Prior authorization may be required for ambulance services in non-emergency situations.</p>
	Emergency transportation	\$0	
	Transportation to medical appointments and services	\$0	
<p>You need drugs to treat your illness or condition (continued on the next page)</p>	Medicare Part B drugs	\$0	<p>Part B drugs include drugs given by your doctor in their office, some oral cancer drugs, and some drugs used with certain medical equipment. Read the <i>Member Handbook</i> for more information on these drugs.</p> <p>Prior authorization may be required.</p>

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
<p>You need drugs to treat your illness or condition (continued)</p>	<p>Medicare Part D drugs</p> <p>Tier 1: (Preferred Generic)</p> <p>Tier 2: (Generic)</p> <p>Tier 3: (Preferred Brand)</p> <p>Tier 4: (Non-Preferred Drug)</p> <p>Tier 5: (Specialty Drugs)</p> <p>Tier 6: (Select Care Drugs)</p>	<p>\$0 copay for up to a 100-day supply at a retail pharmacy.</p> <p>\$0 copay for a 35 to 100-day supply at a mail order pharmacy.</p>	<p>There may be limitations on the types of drugs covered. Please refer to Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)'s <i>List of Covered Drugs (Drug List)</i> for more information.</p> <p>Some prescription drugs may require prior authorization or may require that you try a different drug first. Quantity limits may apply.</p> <p>Tier 5 drugs are limited to a 30-day supply per fill.</p> <p>An extended-day supply of some drugs is available through mail order and certain retail pharmacies. For more information, please refer to our <i>List of Covered Drugs</i> to view those drugs available for an extended-day supply.</p>
	<p>Over-the-counter (OTC) drugs</p>	<p>\$0</p>	<p>There may be limitations on the types of drugs covered. Please refer to Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)'s <i>List of Covered Drugs (Drug List)</i> for more information.</p> <p>Over-the-counter items are now covered under Wellcare Spendables®. Please see the Wellcare Spendables® section in this chart for more information.</p>

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
You need help getting better or have special health needs	Rehabilitation services	\$0	Prior authorization may be required.
	Medical equipment for home care, including waiver and supplemental adaptive	\$0	Prior authorization may be required.
	Dialysis services	\$0	
You need foot care	Podiatry services	\$0	Routine podiatry limited to 6 visits every year. Prior authorization may be required.
	Orthotic services	\$0	

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
<p>You need durable medical equipment (DME)</p> <p>Note: This isn't a complete list of covered DME. For a complete list, contact Member Services or refer to Chapter 4 of the <i>Member Handbook</i>.</p>	Wheelchairs, crutches, and walkers	\$0	Prior authorization may be required.
	Nebulizers	\$0	Prior authorization may be required.
	Oxygen equipment and supplies	\$0	Prior authorization may be required.
<p>You need help living at home (continued on the next page)</p>	Home health services	\$0	<p>These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.</p> <p>Home health care services that require additional hours over the State Medicaid Plan services of 14 hours per week require prior authorization.</p>
	Home services, such as cleaning or housekeeping, or home modifications such as grab bars	\$0	<p>These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid and you are enrolled on the <i>Ohio Home Care Waiver</i>. Please contact your Case Manager for more information.</p>
	Adult day health	\$0	<p>These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.</p>

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
<p>You need help living at home (continued)</p>	Assisted living services	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
	Community integration services	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
	Enhanced community living services	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
	Home delivered meals	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
	Out-of-home respite	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
	Personal emergency response services	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
	Waiver nursing	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
<p>(continued on the next page)</p>	<p>You may be responsible for paying a “patient liability” for nursing facility or waiver services that are covered through your Medicaid benefit.</p>		

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
You need help living at home (continued)	Waiver social work counseling	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
	Waiver transportation	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
	Day habilitation services	\$0	These services are available only if your need for long-term care has been determined by The Ohio Department of Medicaid.
	Services to help you live on your own (home health care services or personal care attendant services)	\$0	County Department of Job and Family Services will determine if your income and certain expenses require you to have a patient liability.
Additional services (continued on the next page)	Chiropractic services	\$0	Prior authorization may be required.
	Diabetes supplies and services	\$0	<p>Therapeutic shoes or inserts are covered when medically necessary.</p> <p>Diabetic glucometer and supplies are limited to Accu-Chek™ Guide and True Metrix™ when obtained at a Pharmacy. Other brands and continuous glucose monitoring systems are not covered unless pre-authorized.</p> <p>Quantity limits may apply.</p> <p>Prior authorization may be required.</p>

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
Additional services (continued)			<p><u>If you qualify</u>, your card allowance can also be used towards:</p> <ul style="list-style-type: none"> • Gas pay-at-pump • Healthy Food • Home Assistance and Safety Items • Pest Control Items and Services • Rent Assistance • Utility Assistance <p>Refer to Special Supplemental Benefits for the Chronically Ill (SSBCI) in this chart for more information on these benefits.</p> <p>For more information, limitations, and exclusions, please see your <i>Member Handbook</i>.</p>

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



Health need or concern	Services you may need	Your costs for in-network providers	Limitations, exceptions, & benefit information (rules about benefits)
Additional services (continued)	Chronic Respiratory Management Program	\$0	<p>If you are diagnosed with chronic obstructive pulmonary disease (COPD) or chronic bronchitis, you may qualify for the Chronic Respiratory Management Program. Participation in a care management program is required for eligibility. This program aims to help you manage your condition(s). You will get reduced cost share for the following benefits:</p> <ul style="list-style-type: none"> • \$0 copay for a portable nebulizer and durable medical equipment (DME) ordered as part of the chronic respiratory program. • \$0 copay for nebulizer and respiratory-related supplies ordered as part of the chronic respiratory program. • \$0 copay for Part B respiratory management medications ordered as part of the chronic respiratory program through mail order.
	My Wellcare Rewards	\$0	<p>With My Wellcare Rewards, you can earn up to \$100 by completing eligible health activities and portal activities through our member portal.</p> <p>Rewards will be loaded onto your Wellcare Spendables® card.</p>

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



The above summary of benefits is provided for informational purposes only and isn't a complete list of benefits. For a complete list and more information about your benefits, you can read the Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) *Member Handbook*. If you don't have a *Member Handbook*, call Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) Member Services at the bottom of this page to get one. If you have questions, you can also call Member Services or visit go.wellcare.com/BuckeyeOH.

D. Benefits covered outside of Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)

There are some services that you can get that aren't covered by Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) but are covered by Medicare, Medicaid, or a State or county agency. This isn't a complete list. Call Member Services at the numbers listed at the bottom of this page to find out about these services.

Other services covered by Medicare, Medicaid, or a State Agency	Your costs
Non-emergency medical transportation	\$0
Certain hospice care services covered outside of Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP)	\$0
A free, confidential online tool offering self-help resources, wellness trackers, and personalized activities	\$0
Transportation: Free rides to medical and pharmacy visits	\$0
Care Managers: Help coordinate services, including hospitalization and follow-up care	\$0

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



Other services covered by Medicare, Medicaid, or a State Agency	Your costs
<p data-bbox="100 220 1045 253">OhioRISE (Resilience through Integrated Systems and Excellence)</p> <p data-bbox="100 285 1045 399">OhioRISE is a specialized Medicaid managed care program for children and youth with complex behavioral health needs. It is administered by Aetna and provides services such as:</p> <ul data-bbox="155 431 932 576" style="list-style-type: none"> <li data-bbox="155 431 554 464">• Intensive care coordination <li data-bbox="155 472 422 505">• In-home therapy <li data-bbox="155 513 751 545">• Mobile response and stabilization services <li data-bbox="155 553 932 576">• Psychiatric residential treatment facility (PRTF) services 	<p data-bbox="1058 220 1100 253">\$0</p>

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



Other services covered by Medicare, Medicaid, or a State Agency	Your costs
<p data-bbox="111 220 621 248">County-Level Behavioral Health Boards</p> <p data-bbox="111 289 1031 435">Each county in Ohio has an Alcohol, Drug Addiction, and Mental Health Services (ADAMHS) Board or Mental Health and Recovery Services (MHRS) Board. These boards fund and coordinate local behavioral health services including:</p> <ul data-bbox="159 475 684 740" style="list-style-type: none"> <li data-bbox="159 475 457 503">• Housing assistance <li data-bbox="159 513 558 540">• Crisis Intervention Services <li data-bbox="159 550 646 578">• Outpatient Mental Health Services <li data-bbox="159 587 663 615">• Substance Use Disorder Treatment <li data-bbox="159 625 684 652">• Peer Support and Recovery Services <li data-bbox="159 662 636 690">• Prevention and Early Intervention <li data-bbox="159 699 474 727">• Specialized Services <p data-bbox="111 792 936 857">These services are often available to Medicaid beneficiaries and sometimes even to those who are uninsured or underinsured.</p>	<p data-bbox="1066 220 1100 248">\$0</p>

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



E. Services that Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP), Medicare, and Medicaid don't cover

This isn't a complete list. Call Member Services at the numbers listed at the bottom of this page to find out about other excluded services.

Services Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP), Medicare, and Medicaid don't cover	
Services considered not "reasonable and necessary," according to the standards of Medicare and Medicaid, unless these services are listed by our plan as covered services.	Cosmetic surgery or other cosmetic work, unless it is needed because of an accidental injury or to improve a part of the body that is not shaped right. However, the plan will cover reconstruction of a breast after a mastectomy and for treating the other breast to match it.
Experimental medical and surgical treatments, items, and drugs, unless covered by Medicare or under a Medicare-approved clinical research study or by our plan. Experimental treatment and items are those that are not generally accepted by the medical community.	Chiropractic care, other than diagnostic x-rays and manual manipulation (adjustments) of the spine to correct alignment consistent with Medicare and Medicaid coverage guidelines.
Surgical treatment for morbid obesity, except when it is medically needed and Medicare covers it.	Infertility services for males or females
A private room in a hospital, except when it is medically needed.	

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



F. Your rights as a member of the plan

As a member of Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP), you have certain rights. You can exercise these rights without being punished. You can also use these rights without losing your health care services. We will tell you about your rights at least once a year. For more information on your rights, please read the *Member Handbook*. Your rights include, but aren't limited to, the following:

- **You have a right to respect, fairness, and dignity.** This includes the right to:
 - Get covered services without concern about medical condition, health status, receipt of health services, claims experience, medical history, disability (including mental impairment), marital status, age, sex (including sex stereotypes and gender identity) sexual orientation, national origin, race, color, religion, creed, or public assistance
 - Get information in other languages and formats (for example, large print, braille, or audio) free of charge
 - Be free from any form of physical restraint or seclusion
- **You have the right to get information about your health care.** This includes information on treatment and your treatment options. This information should be in a language and format you can understand. This includes the right to get information on:
 - Description of the services we cover
 - How to get services
 - How much services will cost you
 - Names of health care providers and care coordinator
- **You have the right to make decisions about your care, including refusing treatment.** This includes the right to:
 - Choose a primary care provider (PCP) and change your PCP at any time during the year
 - Use a women's health care provider without a referral
 - Get your covered services and drugs quickly
 - Know about all treatment options, no matter what they cost or whether they're covered
 - Refuse treatment, even if your health care provider advises against it

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



- Stop taking medicine, even if your health care provider advises against it
- Ask for a second opinion. Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) will pay for the cost of your second opinion visit
- Make your health care wishes known in an advance directive
- **You have the right to timely access to care that doesn't have any communication or physical access barriers.** This includes the right to:
 - Get timely medical care
 - Get in and out of a health care provider's office. This means barrier-free access for people with disabilities, in accordance with the Americans with Disabilities Act
 - Have interpreters to help with communication with your health care providers and your health plan
- **You have the right to seek emergency and urgent care when you need it.** This means you have the right to:
 - Get emergency services without prior authorization in an emergency
 - Use an out-of-network urgent or emergency care provider, when necessary
- **You have a right to confidentiality and privacy.** This includes the right to:
 - Ask for and get a copy of your medical records in a way that you can understand and to ask for your records to be changed or corrected
 - Have your personal health information kept private
 - Have privacy during treatment

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



- **You have the right to make complaints about your covered services or care.** This includes the right to:
 - File a complaint or grievance against us or our providers
 - File a complaint with State Department of Managed Health Care at 800-324-8680 and TTY 711.
 - Appeal certain decisions made by State Department of Managed Health Care
 - Ask for a State Hearing
 - Get a detailed reason for why services were denied

For more information about your rights, you can read the *Member Handbook*. If you have questions, you can call Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) Member Services at the numbers listed at the bottom of this page.

You can also call the special Ombudsperson for people who have Medicare and Medicaid at 1-800-282-1206, or the Medicaid Office of the Ombudsperson at 1-800-282-1206.

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



G. How to file a complaint or appeal a denied service

If you have a complaint or think Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) should cover something we denied, call Member Services at the bottom of this page. You may be able to appeal our decision.

For questions about complaints and appeals, you can read **Chapter 9** of the *Member Handbook*. You can also call Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) Member Services at the numbers listed at the bottom of this page .

Appeals for Part D (Drugs)

Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)
Attn: Pharmacy Appeals
P.O. Box 31383
Tampa, FL 33631-3383
Phone: 1-855-445-3562 (TTY: 711)

Appeals for Part C (Medical and Part B Drugs)

Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)
MEMBER Appeals & Grievances Medicare Operations
Appeals Department - Medical
P.O. Box 10052
Van Nuys, CA 91410-0052
Phone: 1-855-445-3562 (TTY: 711)

Grievances for Part C (Medical and Part B Drugs) and Part D (Drugs)

Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP)
Appeals & Grievances Medicare Operations
P.O. Box 10450
Van Nuys, CA 91410-0450
Phone: 1-855-445-3562 (TTY: 711)

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



H. What to do if you suspect fraud

Most health care professionals and organizations that provide services are honest. Unfortunately, there may be some who are dishonest.

If you think a doctor, hospital or other pharmacy is doing something wrong, please contact us.

- Call us at Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) Member Services. Phone numbers are the numbers listed at the bottom of this page .
- Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users may call 1-877-486-2048. You can call these numbers for free.
- Or, call the Ohio Attorney General's Medicaid Fraud Control Unit at 1-614-466-0722, or the Ohio Attorney General's Help Center at 1-800-282-0515.

If you have questions, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP) at 1-855-445-3562 (TTY: 711). Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. The call is free. **For more information**, visit go.wellcare.com/BuckeyeOH.



If you have general questions or questions about our plan, services, service area, billing, or Member ID Cards, please call Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) Member Services:

1-855-445-3562

Calls to this number are free. Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m. Please note during after hours, weekends and federal holidays from April 1 to September 30, our automated phone system may answer your call. If you leave a voicemail message, please include your name, and telephone number and a team member will return your call within one (1) business day.

Member Services also has free language interpreter services available for non-English speakers.

TTY: 711

Calls to this number are free. Between October 1 and March 31, representatives are available Monday–Sunday, 8 a.m. to 8 p.m. Between April 1 and September 30, representatives are available Monday–Friday, 8 a.m. to 8 p.m.

If you have questions about your health:

Call your primary care provider (PCP). Follow your PCP's instructions for getting care when the office is closed.

If your PCP's office is closed, you can also call Nurse Advice Call Line. A nurse will listen to your problem and tell you how to get care. The numbers for the Nurse Advice Call Line are:

1-844-796-6811

Calls to this number are free. 24 hours a day, 7 days a week, 365 days a year.

Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) also has free language interpreter services available for non-English speakers.

TTY: 711

Calls to this number are free. 24 hours a day, 7 days a week, 365 days a year.

If you need immediate behavioral health care, please call the 24 Hour Behavioral Health Crisis Line:

1-844-796-6811

Calls to this number are free. 24 hours a day, 7 days a week, 365 days a year.

Wellcare Buckeye MyCare Ohio Dual Align (HMO-DSNP) also has free language interpreter services available for non-English speakers.

TTY: 711

Calls to this number are free. 24 hours a day, 7 days a week, 365 days a year.

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Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATTENTION: If you speak a language other than English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-855-445-3562 (TTY: 711).

Español ATENCIÓN: Contamos con servicios de asistencia lingüística que se encuentran disponibles para usted de manera gratuita. También se encuentran disponibles de manera gratuita ayudas y servicios auxiliares adecuados para proporcionar información en formatos accesibles. Llame al 1-855-445-3562 (TTY: 711).

יידיש אויפֿמערקזאַמקייט: פֿרייע שפּראַך הילף סערוויסעס זענען פֿאַר אײַך פֿאַראַן. פֿאַסיקע הילפֿסמיטלען און סערוויסעס צו צושטעלן אינפֿאָרמאַציע אין צוגענגלעכע פֿאַרמאַטן זענען אויך פֿאַראַן פֿריי פֿון אָפּצאָל. רופֿט 1-855-445-3562 (TTY: 711).

Pennsylvania Deutsch GEB ACHT: Schprooch Hilfe sin meeglich mitaus Koscht. Rechtliche Auxiliary Aids un Hilfe um Information zu gewwe in helfreiche Formats sin aa meeglich mit aus Koscht. Ruf 1-855-445-3562 (TTY: 711).

简体中文 注意：我们为您提供免费的语言协助服务，同时也可免费提供适当的辅助设施与服务，以便提供无障碍格式的信息。请致电 1-855-445-3562（TTY：711）。

繁體中文 注意：我們為您提供免費的語言協助服務，還免費提供適當的輔助工具和服務，以無障礙格式提供資訊。請致電 1-855-445-3562 (TTY：711)。

العربية انتباه: تتوفر لك خدمات مساعدة لغوية مجانية. تتوفر كذلك مجانًا مساعدات وخدمات إضافية ملائمة لتزويد المعلومات بتنسيقات قابلة للوصول إليها. اتصل على الرقم 1-855-445-3562 (TTY: 711).

Deutsch ACHTUNG: Sprachdienstleistungen stehen Ihnen kostenlos zur Verfügung. Geeignete zusätzliche Unterstützung und Dienstleistungen für Informationen in zugänglichen Formaten stehen Ihnen ebenfalls kostenlos zur Verfügung. Rufen Sie folgende Nummer an: 1-855-445-3562 (TTY: 711).

नेपाली ध्यान दिनुहोस्: तपाईंका लागि भाषासम्बन्धी सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छन्। सुलभ फर्म्याटहरूमा जानकारी प्रदान गर्नका निम्ति उचित सहायक सामग्री र सेवाहरू पनि निःशुल्क रूपमा उपलब्ध छन्। 1-855-445-3562 (TTY: 711) मा कल गर्नुहोस्।

तुमच्यासाठी विनामूल्य भाषा सहाय्य सेवा उपलब्ध आहेत. सुलभ स्वरूपात माहिती प्रदान करण्यासाठी योग्य अतिरिक्त मदत आणि सेवादेखील विनामूल्य उपलब्ध आहेत. 1-855-445-3562 (TTY: 711) वर कॉल करा.

አማርኛ ይነበብ:- ነጻ የቋንቋ እገዛ አገልግሎቶች ለእርስዎ ይገኛሉ። በተጨማሪም አግባብነት ያላቸው ለእርስዎ ተደራሽ በሆኑ ቅርጾች መረጃ የሚያቀርቡልዎ አጋኝ መሳሪያዎች እና አገልግሎቶችን ከክፍያ ነጻ ያገኛሉ። ወደ 1-855-445-3562 (TTY: 711) ይደውሉ።

Soomaali DIGNIIN: Adeegyada kaalmada luqadda bilaashka ah ayaa kuu diyaar ah. Sidoo kale, qalab iyo adeegyo kaabayaal ku habboon ayaa diyaar ah si macluumaadka loogu helo qaabab sahlan oo la heli karo, iyadoo aan wax kharash ah lagaaga qaadin. Wac 1-855-445-3562 (TTY: 711).

Français REMARQUE : des services d'assistance linguistique gratuits sont à votre disposition. Des services et aides pour obtenir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-855-445-3562 (TTY : 711).

Français cadien COMMUNIQUE: Des services d'aide linguistique sans frais sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations en formats accessibles sont également proposés sans frais. Composez le 1-855-445-3562 (TTY : 711).

Yorùbá ÀKÍYÈSÍ: Àwọn isẹ̀ ìránílọ̀wọ̀ tí èdè wà nílẹ̀ fún ọ̀ lófẹ̀ẹ̀. Àwọn isẹ̀ àtì àwọn ìrànwọ̀ arannílọ̀wọ̀ tóyẹ̀ láti pèsè ìwífúnni ní àwọn ọ̀nà kíkọ̀sílẹ̀ tóṣeé ráàyè sí tún wà nílẹ̀ bákan náà lófẹ̀ẹ̀ láisan owó rará. Pe 1-855-445-3562 (TTY: 711).

Twi HYE NO NSO: Kasa ho mmoa dwumadie ahodoɔ wo ho ma wo a wontua hwee. Nneema a ebeboa wo ama wate nsem ne dwumadie ahodoɔ a ede nsem bema wo wo akwan bebree so nso wo ho a wontua hwee. Fre 1-855-445-3562 (TTY: 711).

Igbo NLERUANYA: A na-enye gi ọrụ enyemaka asụsụ n'efu. Enyemaka na ọrụ ndị kwesiri ekwesị iji nye ozi n'ụdị ndị dị mfe inweta dikrawa n'akwughị ụgwọ. Kpọọ 1-855-445-3562 (TTY: 711).

हिंदी ध्यान दें: आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध हैं. एक्सेस करने योग्य फ़ॉर्मेट में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएं भी निःशुल्क उपलब्ध हैं. 1-855-445-3562 (TTY: 711) पर कॉल करें.

Русский ВНИМАНИЕ! Вам доступны бесплатные услуги языковой поддержки. Вы также можете бесплатно получить соответствующие вспомогательные средства и услуги, направленные на предоставление информации в доступных форматах. Позвоните по номеру 1-855-445-3562 (TTY: 711).

Українська УВАГА! Вам доступні безкоштовні послуги мовної допомоги. Відповідні допоміжні засоби та послуги для надання інформації у доступних форматах також доступні безкоштовно. Зателефонуйте за номером 1-855-445-3562 (TTY: 711).

Tagalog ATENSYON: May mga libreng serbisyo ng tulong sa wika na available para sa inyo. Available din nang libre ang mga naaangkop na karagdagang tulong at serbisyo para makapagbigay ng impormasyon sa mga accessible na format. Tumawag sa 1-855-445-3562 (TTY: 711).

తెలుగు గమనిక: మీకు ఉచిత భాష సంబంధ సహాయక సేవలు అందుబాటులో ఉన్నాయి. యాక్సెస్ చేయదగిన ఫార్మాట్లలో సమాచారాన్ని అందించడానికి తగిన సహాయక టూల్లు, సేవలు కూడా ఉచితంగా అందుబాటులో ఉన్నాయి. 1-855-445-3562 (TTY: 711) నంబర్ కి కాల్ చేయండి.



By



Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at 1-844-480-0680 (TTY 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

Understanding the Benefits

- The Member Handbook provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit go.wellcare.com/BuckeyeOH or call 1-844-480-0680 (TTY 711) to view a copy of the Member Handbook. Hours are Monday - Sunday, 8 am - 8 pm (all time zones).
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- Review the formulary to make sure your drugs are covered.

Understanding Important Rules

- Benefits may change on January 1, 2027.
- Effect on Current Coverage.** If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use. If you have a Marketplace plan, you will need to contact the Marketplace to cancel the plan. If you do not cancel your Marketplace plan, you may be paying for coverage you cannot use and there may be penalties on your next year's tax return.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
- This plan is a dual eligible special needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a state plan under Medicaid.