



Bill Payment

If you would like to set up automatic payments, please call **1-855-766-1851 (HMO), 1-866-389-7690 (HMO SNP)**, or go to **allwell.buckeyehealthplan.com** and follow the steps below.

Step 1

Log in with your existing account, or create a new account if you are a new user at **allwell.buckeyehealthplan.com**.

Need To Create An Account?

Registration is fast and simple, give it a try.

Create An Account

Step 2

Click on *Pay My Premium*.

Pay My Premium >

Step 3

Choose *Payment Portal*.

Pay Online



Pay Premium

Sign Up for Auto Pay

View/Print Payment History

Payment Portal

Terms and Conditions ([English](#) / [Spanish](#))

Step 4

Choose *Make a Payment* to make a one-time payment, or choose the *Auto Bill Payment* tab to set up automatic bill pay. Please note that your online payments will appear on your statement as **Allwell**.

Make a Payment

Auto Bill Payment

Wallet

Payment History

Please note, payments are due on the first of each month. Depending on your outstanding balance, you may be drafted more than one month of premiums.

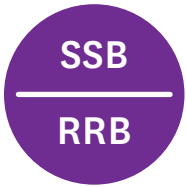
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Good news!

You can now pay
your premium
online.

Other ways to pay



SOCIAL SECURITY WITHHOLD/RAILROAD RETIREMENT BOARD

You can call Customer Service and request to have your monthly premiums deducted from your monthly Social Security check or Railroad Retirement Board check.



MAIL

You can send in your check, money order or cashier's check to the address on your statement.

If you have automatic bill pay set up with your bank, where the bank mails a check to Allwell for your monthly premium, please update your remittance address to match your statement.



Tip!

In order to ensure your account is current, please allow for standard mailing times.

We're grateful to have you as our member and will continue to improve our systems to ensure you have the best experience possible.

If you have any questions or need assistance with setting up your online account, please contact Member Services at the phone number listed on your billing statement. From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

Thank you,

Membership Accounting and Eligibility Department



Section 1557 Non-Discrimination Language Notice of Non-Discrimination

Allwell complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Allwell does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Allwell:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact Allwell's Member Services telephone number listed for your state on the Member Services Telephone Numbers by State Chart. From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

If you believe that Allwell has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by calling the number in the chart below and telling them you need help filing a grievance; Allwell's Member Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TTY: 1-800-537-7697).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Member Services Telephone Numbers by State Chart

State	Telephone Number and Plan Type
Arizona	1-800-977-7522/1-877-935-8020 (HMO and HMO SNP) (TTY: 711)
Arkansas	1-855-565-9518 (HMO) (TTY: 711)
Florida	1-844-293-2636 (HMO); 1-877-935-8022 (HMO SNP) (TTY: 711)
Georgia	1-844-890-2326 (HMO); 1-877-725-7748 (HMO SNP) (TTY: 711)
Illinois	1-855-766-1736 (HMO) (TTY: 711)
Indiana	1-855-766-1541 (HMO and PPO); 1-833-202-4704 (HMO SNP) (TTY: 711)
Kansas	1-855-565-9519 (HMO); 1-833-402-6707 (HMO SNP) (TTY: 711)
Louisiana	1-855-766-1572 (HMO) (TTY: 711)
Mississippi	1-844-786-7711 (HMO); 1-833-260-4124 (HMO SNP) (TTY: 711)
Missouri	1-855-766-1452 (HMO); 1-833-298-3361 (HMO SNP) (TTY: 711)
New Mexico	1-844-810-7965 (HMO SNP) (TTY: 711)
Ohio	1-855-766-1851 (HMO); 1-866-389-7690 (HMO SNP) (TTY: 711)
Pennsylvania	1-855-766-1456 (HMO); 1-866-330-9368 (HMO SNP) (TTY: 711)
South Carolina	1-855-766-1497 (HMO and HMO SNP) (TTY: 711)
Texas	1-844-796-6811 (HMO); 1-877-935-8023 (HMO SNP) (TTY: 711)
Wisconsin	1-877-935-8024 (HMO SNP) (TTY: 711)

Section 1557 Non-Discrimination Language
Multi-Language Interpreter Services

ENGLISH: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the Member Services number listed for your state in the Member Services Telephone Number Chart.

SPANISH: ATENCIÓN: Si habla español, hay servicios de asistencia de idiomas disponibles para usted sin cargo. Llame al número del Departamento de Servicios al Afiliado que se enumera para su estado en la Ficha de Números de Teléfono del Departamento de Servicios al Afiliado.

VIETNAMESE: LƯU Ý: Nếu quý vị nói tiếng Việt, chúng tôi có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Xin vui lòng gọi số điện thoại phục vụ hội viên dành cho tiểu bang của quý vị trong Bảng số điện thoại dịch vụ hội viên.

CHINESE: 請注意: 如果您使用中文, 您可以免費獲得語言援助服務。請撥會員服務部電話號碼表所列的您所在州的會員服務部號碼。

FRENCH CREOLE (HAITIAN CREOLE): ATANSYON: Si w pale kreyòl ayisyen, ou ka resevwa sèvis gratis ki la pou ede w nan lang pa w. Rele nimewo sèvis manm pou eta kote w rete a. W ap jwenn li nan tablo nimewo telefòn sèvis manm yo.

ARABIC:

تنبيه: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية المجانية متاحة لك. اتصل برقم خدمات الأعضاء المدرج في لائحة رقم هاتف خدمات الأعضاء الخاص بالولاية المقيم فيها.

FRENCH: ATTENTION : Si vous parlez français, un service d'aide linguistique vous est proposé gratuitement. Veuillez appeler le numéro de téléphone du Service aux membres spécifique à votre État qui se trouve dans le tableau de numéros de téléphone du Service aux membres.

RUSSIAN: ВНИМАНИЕ! Если Вы говорите на русском языке, мы можем предложить Вам бесплатные услуги переводчика. Позвоните в Отдел обслуживания участников по указанному для Вашего штата номеру в телефонном справочнике Отдела обслуживания участников

GERMAN: ACHTUNG: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie bitte die für Ihren Bundesstaat zuständige Rufnummer des Mitgliederkundendienstes an, die im Telefonverzeichnis des Mitgliederkundendienstes angegeben ist.

TAGALOG: PAUNAWA: Kung nagsasalita ka ng Tagalog, may makukuha ka na mga libreng serbisyon pantulong sa wika. Tawagan ang numero ng Mga Serbisyo ng Miyembro na nakalista para sa iyong estado sa Tsart ng Numero ng mga Serbisyo ng Miyembro.

PORTUGUESE: ATENÇÃO: Se falar português, estão disponíveis, gratuitamente, serviços de assistência linguística. Ligue para o número dos Serviços aos Membros indicado para o seu estado na Tabela de números de telefone destes serviços.

PENNSYLVANIAN DUTCH: Geb Acht: Wann du Deitsch schwetze kannscht, un Hilf in dei eegni Schprooch brauchst, kannscht du es Koschdefrei griege. Ruf die Glieder Nummer von dei Staat, ass iss uff die Lischd an die Glieder Hilf Telefon Nummer Kaart.

GUJARATI: સાવધાન: જો તમે ગુજરાતી બોલતા હો તો, ભાષા સહાય સેવાઓ, નિશ્ચિત્ક, તમારા માટે ઉપલબ્ધ છે. સભ્ય સેવા ટેલફોન નંબર ચાર્ટમાં તમારા રાજ્ય માટે સૂચબિદ્ધ સભ્ય સેવાઓ નંબર પર કોલ કરો.

JAPANESE: 注意事項: 日本語を話される場合、無料の言語支援サービスをご利用いただけます。メンバーサービス電話番号チャートに記載されているお住まいの州のメンバーサービスまでお電話ください。

ITALIAN: ATTENZIONE: se parla italiano, sono disponibili per Lei servizi di assistenza linguistica gratuiti. Consulti la Tabella dei Numeri Telefonici dei Servizi per i Membri e chiami il numero dei Servizi per i Membri del Suo stato.

MARSHALLESE: LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jērbal in jipañ ilo kajin eo am ilo ejjelōk wōñāān ñan kwe. Kaļļok nōm̧ba in telpon in Jērbal in Jipañ ñan ro Uwaan eo ej jeje ñan state eo am ilo Jaat in Nōm̧ba in Telpon in Jērbal in Jipañ ñan ro Uwaan.

LAOTIAN: ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ຈະມີບໍລິກຽນຊ່ວຍເຫຼືອດ້ານພາສາໄວ້ຄ່ອຍໆພ້ອມທັງບໍລິການທ່ານ ໂດຍບໍ່ຄ່າ. ກະລຸນາໂທຫາເລກໝາຍບໍລິການສະມາຊິກທ່ານໃນລັດຂອງທ່ານໃນແຜນພູມເລກໝາຍໂທລະສັບ ບໍລິການສະມາຊິກ.

HMONG: CEEV FAJ: Yog koj hais lus Hmoob, muaj kev pab txhais lus pub dawb rau koj. Hu rau tus xov tooj ntawm Lub Chaw Pab Cuam Tswv Cuab ntawm koj lub xeev ntawm Tus Xov Tooj Ntawm Lub Chaw Pab Cuam Tswv Cuab Hauv Daim Ntawv No.

KOREAN: 알림사항: 귀하가 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 받으실 수 있습니다. 가입자 서비스 전화번호 표에 있는 귀하의 주 가입자 서비스 안내번호로 전화하십시오.

HINDI: ध्यान दें: यदिआप हन्दि भाषी हैं, तो आपके लिए, भाषा सहायता सेवाएं, मुफ्त में, उपलब्ध हैं। सदस्य सेवा टेलीफोन नंबर चार्ट में अपने राज्य के लिए सूचीबद्ध सदस्य सेवा नंबर पर कॉल करें।

POLISH: UWAGA: Jeśli mówisz po polsku, możesz skorzystać z bezpłatnych usług tłumaczeniowych. Zadzwoń pod numer działu obsługi klienta odpowiedni dla twojego stanu, dostępny w Wypisie numerów telefonu działu obsługi klienta.

THAI: โปรดทราบ: หากคุณพูดภาษาไทย คุณสามารถขอรับบริการช่วยเหลือด้านภาษาโดยไม่เสียค่าใช้จ่าย โทรไปยัง หมายเลขบริการสมาชิกที่ระบุไว้ในรัฐของคุณในแผนภูมิหมายเลขโทรศัพท์สำหรับบริการสมาชิก

AMHARIC: ማሳሰቢያ፡ አማርኛ የሚያውቁ ከሆነ፣የቋንቋ አገዛ አገልግሎቶች ያለክፍያ አለልዎት። በ አባላት አገልግሎት የስልክ ቻርት ላይ ባለው በአባላት አገልግሎት ቁጥር ይደውሉ።

PERSIAN:
توجه: اگر به زبان فارسی صحبت می کنید، خدمات امداد زبانی به طور رایگان در اختیار شما می باشند. با شماره تلفن خدمات اعضا برای ایالت خود که در جدول شماره تلفن های خدمات اعضا ذکر شده تماس بگیرید.

BURMESE: သတိပို့ချိန်: ဗမာစကားပြောလျှင်၊ သင့်အတွက် ဘာသာစကားအကူအညီ ဝန်ဆောင်မှုများ အခမဲ့ ရရှိနိုင်ပါသည်။ အဖွဲ့ဝင်ဝန်ဆောင်မှုများ တယ်လီဖုန်းနံပါတ်ဇယားထဲ၌ သင့်ပြည်နယ်အတွက် စာရင်းသွင်းထားသည့် အဖွဲ့ဝင်ဝန်ဆောင်မှုများနံပါတ်ကို ဖုန်းခေါ်ပါ။

DUTCH: GRAAG UW AANDACHT: Indien u Nederlands spreekt, zijn taaldiensten gratis voor u beschikbaar. Gelieve de Ledendienstenummer vermeld voor uw staat in de Ledendiensten Telefoonnummer Tabel op te bellen.

PUNJABI: ਧਿਆਨ ਦੇਵੋ: ਜੇਕਰ ਤੁਸੀ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਬਨਿ ਕਸਿ ਮੁੱਲ ਦੇ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਉਪਲਬਧ ਹਨ। ਮੈਂਬਰ ਸੇਵਾਵਾਂ ਦੇ ਟੈਲੀਫੋਨ ਨੰਬਰ ਚਾਰਟ ਵੱਲੋਂ ਤੁਹਾਡੀ ਸਟੇਟ ਦੇ ਲਈ ਦੱਤਿ ਗਏ ਮੈਂਬਰ ਸੇਵਾਵਾਂ ਦੇ ਨੰਬਰ ਉੱਤੇ ਫੋਨ ਕਰੋ।

SWAHILI: TAHADHARI: Kama unazungumza Kiswahili, huduma ya msaada wa lugha, bure, zinapatikana kwa ajili yako. Piga Nambari ya Huduma ya Mwanachama iliyoorodheshwa ya jimbo lako kwenye hiyo Chati ya Nambari za Simu za Huduma ya Mwanachama.

URDU:

توجہ دیں: اگر آپ اردو زبان بولتے ہیں تو زبان معاون خدمات آپ کے لئے مفت میں دستیاب ہے۔ ممبر سروسز ٹیلیفون نمبر چارٹ میں آپ کی ریاست کے لئے فہرست شدہ ممبر سروسز کو کال کریں۔

SERBOCROATIAN: NAPOMENA: Ako govorite hrvatski jezik, dostupne su vam besplatne usluge podrške na vašem jeziku. Pozovite broj za usluge podrške za države članice naveden u tablici telefonskih brojeva za usluge podrške u državama članicama.

CUSHITE:

تنبيه: إذا كنت تتحدث الكوشية، فإن خدمات المساعدة اللغوية المجانية متاحة لك. يُرجى الاتصال برقم خدمات الأعضاء المدرج لولايتك في جدول أرقام هواتف خدمات الأعضاء.

CHOCTAW: Pisa: Chahta anumpa ish anumpuli hokma, anumpa tosholi yvt peh pilla chia pela hinla. Tvli aianumpuli holhtena yvt holisso takanli ma chi state ibaiachvffa i toksvli ya i paya.

UKRAINIAN: **УВАГА!** Якщо Ви говорите українською, ми можемо запропонувати Вам безкоштовні послуги перекладача. Зателефонуйте до відділу обслуговування учасників за номером, зазначеним для Вашого штату в таблиці телефонних номерів відділів обслуговування учасників.

ROMANIAN: ATENȚIE: Dacă vorbiți românește, vă stau la dispoziție servicii gratuite de asistență lingvistică. Sunați numărul departamentului de servicii pentru membri aparținând statului dumneavoastră care se găsește în tabelul cu numere de telefon ale departamentelor de servicii pentru membri.

MON-KHMER, CAMBODIAN: ចំណាប់អារម្មណ៍៖ ប៊ីសិនអ្នកនិយាយភាសាខ្មែរ សំដៅជំនួយភាសាដោយឥតគិតថ្លៃ គឺមានសរាប់អនុក។ ទូរស័ព្ទទៅលេខសំអាតជីក ដ៏ល្អមានកត់សំបុត្រដើម្បីសរសេរអនុក ក្នុងតារាងលេខទូរស័ព្ទសំអាតជីក។

ALBANIAN: VINI RE: Në rast se flisni shqip, do të keni falas në dispozicionin tuaj shërbimet e ndihmës gjuhësore. Merrni në telefon numrin e Shërbimeve për Anëtarin të shtetit tuaj që do ta gjeni në Listën e Numeratorit Telefonik të Shërbimeve për Anëtarin.

NAVAJO: BAA' ÁKONÍNÍZIN: Bilagáana bizaad bee yániłti'go, saad bee aka'e'eyeed bee aka'aná'awo'í, t'áá jiik'eh bee ná'ahoot'i' dooleet. Hoyahgo Báhada'dít'éhígíí Bee Bika'anída'awo' Béesh Bee Hane'í Naaltsoos Dabiká'ígíí biyi' nitsaago nił hahoodzooígíí biyi' Báhada'dít'éhígíí Bee Aka'anída'awo' bibéesh bee hane'í biká'ígíí bee hodíilnih.

SYRIAC:

[illegible]

GREEK: ΠΡΟΣΟΧΗ: Εάν μιλάτε ελληνικά, διατίθενται για εσάς δωρεάν υπηρεσίες γλωσσικής βοήθειας. Καλέστε την Υπηρεσία Εξυπηρέτησης Μελών στον αριθμό που αναγράφεται για την πολιτεία σας στον Πίνακα Τηλεφώνων Εξυπηρέτησης Μελών.